



Delivering Care Every Day Since 1924

## ANNUAL HEATING & AIR CONDITIONING SERVICE PLANS

### SERVICE YOU CAN COUNT ON

Trained service technicians deliver the friendly service you have come to expect when you need it most. We provide 24-hour emergency service, 7 days a week, 365 days a year. As a Service Plan customer, you receive preferential treatment.

### FEWER BREAKDOWNS

Our competent service technicians keep your equipment in top condition. Our annual inspections allow us to inspect, lubricate, adjust and clean your heating and cooling equipment and keep it in peak operating condition.

### PRICE ASSURANCE

You know what it will cost to keep your equipment operating for the next year without any costly repair surprises. You also know the price can't change between the effective dates of the Service Plan.

### FLEXIBILITY

At Bryan's Fuel we have a large well-trained staff of service technicians, a fleet of service trucks, and a well-stocked parts warehouse at the ready. We will be able to help you when you need it most.

### EXPERTISE

Should a problem exist with your heating or cooling system we will tell you what is wrong and recommend ways to remedy it.

#### BRYAN'S FUEL HEATING AND COOLING SERVICE PLAN OPTIONS

Plan	Description	Price	HST	Total
B.	Oil/Propane/Gas Furnace (parts & labour)	290.00	37.70	327.70
C.	Oil/Propane/Gas Furnace AND A/C (parts & labour)	490.00	63.70	553.70
D.	A/C Only (parts & labour)	230.00	29.90	259.90

**PARTS & LABOUR:** One annual furnace maintenance, and any emergency no-heat service labour. Plus, all applicable parts listed below.

**AIR CONDITIONING:** Any parts and labour plans that include A/C would also have one annual maintenance and include any business hours service labour. Plus, all applicable parts listed below.

## REPLACEMENT PARTS AS LISTED BELOW

### Oil Furnaces

Oil Pump  
Electrode Assembly  
Nozzle & End Cone  
Oil Filter  
Air Filter (1" standard)  
Transformer  
Combustion Chamber  
Primary Control  
Fan Control  
Draft Regulator  
Fan & Motor  
Oil Burner Motor & Fan  
Belt  
Vent Connector

### Gas & Propane Furnaces

Thermocouple  
Burners  
Pressure Switch  
Gas Valve  
Air Filter (1" standard)  
Ignition Control  
Hot Surface Ignitor  
Flame Sensor  
DSI Ignitor  
Fan Control  
Limit Control  
Fan & Motor  
Power Pile  
Belt  
Ventor Assembly

### Air Conditioners

Condenser Fan Motor  
Fan Relay  
Temperature Limit  
Hi Pressure Limit  
Air Filter (1" standard)  
Low Pressure Limit  
Suction Filter  
Compressor Relay  
Fan Blade  
Condenser Fan Housing  
Evaporator Orifice  
Expansion Valves  
Access Valves

## MAINTENANCE PERFORMED

### Heating Preventive Maintenance

- a) Check operation of thermostat or temperature control
- b) Check safety controls
- c) Lubricate fan motor & bearings
- d) Check blower operation (forced air)
- e) Check fan belt tension and alignment (forced air)
- f) Clean out flue passages
- g) Clean and adjust burners
- h) Clean pilot/ignition control sensors (gas/propane)
- i) Replace nozzle (oil)
- j) Visually check venting system
- k) Remove debris from chimney base or cleanout
- l) Check filter and instruct customer on filter maintenance
- m) Remove vent and check furnace breach
- n) Check heat exchanger for cracks or holes
- o) Efficiency test & report

### Air Conditioning Preventive Maintenance

- a) Check operation of thermostat
- b) Check safety controls
- c) Check return air temperature
- d) Check supply air temperature
- e) Check cooling temperature
- f) Check current/voltage
- g) Clean condenser
- h) Check electrical connections
- i) Check subcooling
- j) Lubricate fan motor in furnace
- k) Check head pressure
  - 1) Check suction pressure
- m) Check for leaks
- n) Check & clean condensate lines
- o) Check outside ambient temperature
- p) Start rotor amps
- q) Close bypass dampers
- r) Mark air conditioner fuse/breaker

*Maintenance is scheduled on a first come first serve basis. Appointment availability will vary with customer and seasonal demand.*

*\*\*\*Although we make an effort to reach every customer to arrange convenient appointment times, we ask for your help by ensuring that your annual maintenance is scheduled.\*\*\**

## SERVICE CONTRACT CONDITIONS

1. Service accounts must either be paid on
  - (a) a cash basis, or
  - (b) current Bryan's Fuel account.
2. This service must be paid when invoiced or it can be included in the Equal Payment Plan (EPP).
3. There shall be NO liability under this agreement for: Structural alterations to the premises necessary for service, repair or replacement included in this agreement. Any default, delay in performance or extraordinary damage hereunder caused by any contingency beyond our control including, without limitations, war, fire, flood, strike, labour disturbance, accident, acts of God or Government authority. Consequential damages of any nature whatsoever, either arising because of, or resulting from an equipment component failure or the inspection, maintenance or repair of said equipment. This agreement does not duplicate protection provided under any other existing warranty or contract. Poor heating and ventilation system performance due to design conditions. Failure to discover latent or manufacturing defects, internal working condition of sealed components or unforeseeable occurrences.
4. The time, means and methods to be employed by the dealer in the performance of this agreement, and the repair or replacement of defective materials, parts or units is solely at the dealer's discretion. This agreement shall be void if the equipment listed on the agreement, in the dealer's judgment, has been subject to misuse, negligence, accident, fire, flooding, lightning, electrical overload, windstorm and vandalism, or has been tampered with, or operated contrary to the manufacturer's instructions.
5. This service plan only applies to heating and air conditioning equipment located and operating in the customer's residence. A service agreement is required for each piece of equipment.
6. Bryan's Fuel reserves the right to decline this service to any of its customers.
7. Contracts will be automatically renewed on the agreement's expiry date unless Bryan's Fuel is notified of cancellation.
8. The following parts are NOT included:
  - Heat Pump Parts
  - Oil Lines
  - Low-Water Cutoffs
  - Heat Exchangers
  - Smoke Pipes other than to chimney base
  - Oil Tanks
  - Electronic Thermostats
  - Non-System Circulating Pumps
  - Hydronic Zone Valves
  - Refrigerant/Freon
  - Condensate Pump
9. There is a yearly maximum of \$800.00 per appliance covered under this plan starting from date of contract or renewal date. This plan cannot be renewed in the middle of the contract year.

This AGREEMENT is NOT IN EFFECT until payment is made in full and the acceptance is signed and dated by a representative from Bryan's Fuel.

### RETURN COPY

I have examined the Service Plans offered and would like to subscribe to the following:

Acct #: \_\_\_\_\_

Postal: \_\_\_\_\_

Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Address: \_\_\_\_\_

Signature: \_\_\_\_\_

City: \_\_\_\_\_

Date: \_\_\_\_\_