

Service Contract Conditions

1. Service accounts must either be paid on
(a) a cash basis, or
(b) current Bryan's Fuel account.
2. The annual charge for this service must be paid in advance or included in the 010-Pay Budget Plan.
3. THERE SHALL BE NO LIABILITY UNDER THIS AGREEMENT:

For structural alterations to the premises necessary for service, repair or replacement included in this agreement.

For any default, delay in performance or extraordinary damage hereunder caused by any contingency beyond our control including, without limitations, war, fire, flood, strike, labour disturbance, accident, acts of God or Government authority.

For consequential damages of any nature whatsoever, either arising because of, or resulting from an equipment component failure or the inspection, maintenance or repair of said equipment. This agreement does not duplicate protection provided under any other existing warranty or contract.

For poor heating and ventilation system performance due to design conditions.

For failure to discover latent or manufacturing defects, internal working condition of sealed components or unforeseeable occurrences.

4. The time, means and methods to be employed by the dealer in the performance of this agreement, and the repair or replacement of defective materials, parts or units is solely at the dealer's discretion. This agreement shall be void if the equipment listed on the agreement, in the dealer's judgment, has been subject to misuse, negligence, accident, fire, flooding, lightning, electrical overload, windstorm and vandalism, or has been tampered with, or operated contrary to the manufacturer's instructions.

5. This service plan only applies to heating and air conditioning equipment located and operating in the customer's residence. A service agreement is required for each piece of equipment.
6. Bryan's Fuel reserves the right to decline this service to any of its customers.
7. Contracts will be automatically renewed on the agreement's expiry date.
8. The following parts are NOT included:
HEAT PUMP PARTS
OIL LINES
LOW-WATER CUTOFFS
HEAT EXCHANGERS
SMOKE PIPES OTHER THAN TO CHIMNEY BASE
OIL TANKS
ELECTRONIC THERMOSTATS
NON-SYSTEM CIRCULATING PUMPS
HYDRONIC ZONE VALVES
REFRIGERANT/FREON
9. There is a yearly maximum of \$800.00 per appliance covered under this plan starting from date of contract or renewal date. This plan cannot be renewed in the middle of the contract year.

IMPORTANT

This AGREEMENT is NOT IN EFFECT until payment is made in full and the acceptance is signed and dated by a representative from Bryan's Fuel. Not all systems can be accepted.

Maintenance Performed

Heating Preventive Maintenance

- a) Check operation of thermostat or temperature control
- b) Check safety controls
- c) Lubricate fan motor & bearings
- d) Check blower operation (forced air)
- e) Check fan belt tension and alignment (forced air)
- f) Clean out flue passages
- g) Clean and adjust burners
- h) Clean pilot/ignition control sensors (gas/propane)
- i) Replace nozzle (oil)
- j) Visually check venting system
- k) Remove debris from chimney base or cleanout
- l) Check filter and instruct customer on filter maintenance
- m) Remove vent and check furnace breach
- n) Check heat exchanger for cracks or holes
- o) Efficiency test & report

Air Conditioning Preventive Maintenance

- a) Check operation of thermostat
- b) Check safety controls
- c) Check return air temperature
- d) Check supply air temperature
- e) Check cooling temperature
- f) Check current/voltage
- g) Clean condenser
- h) Check electrical connections
- i) Check subcooling
- j) Lubricate fan motor in furnace
- k) Check head pressure
- l) Check suction pressure
- m) Check for leaks
- n) Check & clean condensate lines
- o) Check outside ambient temperature
- p) Start rotor amps
- q) Close bypass dampers
- r) Mark air conditioner fuse/breaker

Maintenance is scheduled on a first come first serve basis. Appointment availability will vary with customer and seasonal demand.

****Although we make an effort to reach every customer to arrange convenient appointment times, we ask for your help by ensuring that your annual maintenance is scheduled.****

NEW OR RENEWAL APPLICATION FOR

941-2401 HEATING LTD. 0/A



FUELS * PROPANE * HEATING * AIR CONDITIONING

2013 Annual Heating & Air Conditioning Service Plans Effective Sept 1, 2013

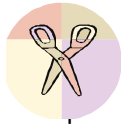
Return To:

Bryan's Fuel
400 Richardson Rd.
Orangeville, ON
L9W 4W8

Phone: 519-941-2401

Fax: 519-941-8462

E-mail: info@bryansfuel.on.ca



RETURN COPY

I have examined the Service Plans offered and would like to subscribe to the following:

<u>Equipment</u>	<u>Plan</u>	<u>Total</u>

Acct # _____

Name: _____

Address: _____

City: _____ Postal: _____

Email address: _____

Signature: _____

Date: _____

Annual Bryan's Fuel Heating and Cooling Service Plan Options

Plan Description	Price	HST	Total
B. Oil/Propane/Gas Furnace (parts & labour)	\$241.33	\$31.37	\$272.70
C. Oil/Propane/Gas Furnace & A/C (parts & labour)	\$416.51	\$54.14	\$470.66
D. A\C only (parts & labour)	\$190.38	\$24.75	\$215.13

Parts & Labour: One annual furnace maintenance, and any emergency no heat service labour. Plus all applicable parts listed below.

Air Conditioning: Any parts and labour plans that include A/C would also have one annual maintenance and include any business hours service labour. Plus all applicable parts listed below.

REPLACEMENT PARTS AS LISTED BELOW

Oil Furnaces

- Oil Pump
- Electrode Assembly
- Nozzle & End Cone
- Oil Filter
- Air Filter (1" standard)
- Transformer
- Combustion Chamber
- Primary Control
- Fan Control
- Limit Control
- Draft Regulator
- Fan & Motor
- Oil Burner Motor & Fan
- Belt
- Vent Connector

Gas & Propane Furnaces

- Thermocouple
- Burners
- Pressure Switch
- Gas Valve
- Air Filter (1" standard)
- Ignition Control
- Hot Surface Ignitor
- Flame Sensor
- DSI Ignitor
- Fan Control
- Limit Control
- Fan & Motor
- Power Pile
- Belt
- Ventor Assembly

Air Conditioners

- Condenser Fan Motor
- Fan Relay
- Temperature Limit
- Hi Pressure Limit
- Air Filter (1" standard)
- Low Pressure Limit
- Suction Filter
- Compressor Relay
- Fan Blade
- Condenser Fan Housing
- Evaporator Orifice
- Expansion Valves
- Access Valves

Preventive Maintenance

by **Bryan's Fuel**

One less thing to worry about!

SERVICE YOU CAN COUNT ON - Trained service technicians deliver the friendly service you have come to expect when you need it most. We provide 24 hour emergency service, 7 days a week, 365 days a year. As a Service Plan customer you receive preferential treatment.

FEWER BREAKDOWNS - Our competent service technicians keep your equipment in top condition. Our annual inspections allow us to inspect, lubricate, adjust and clean your heating and cooling equipment and keep it in peak operating condition.

PRICE ASSURANCE - You know what it will cost to keep your equipment operating for the next year without any costly repair surprises. You also know the price can not change between the effective dates of the Service Plan.

FLEXIBILITY - At Bryan's Fuel we have a large well trained staff of service technicians, a fleet of service trucks, and a well stocked parts warehouse at the ready. We will be able to help you when you need it most.

EXPERTISE - Should a problem exist with your heating or cooling system we will tell you what is wrong and recommend ways to remedy it.